

Achieving PCI-DSS Compliance with WebALARM

AN OVERVIEW

Silverlake Japan provides system and business outsourcing services and sells software as a resource-sharing third-party processor for credit card companies and banks in Japan. It is a member of the Silverlake Group, which develops and provides solutions for banks, credit card companies and finance institutions. Silverlake Japan is the first full-fledged third-party processor in Japan that has the capability to undertake outsourcing services for almost all systems and business operations in an integrated manner for credit card companies.

THE CHALLENGES

In 2008, huge volume of customer information had been leaked in the U.S.A, and as such companies recognizes the importance in complying to PCI DSS. Mr.Hidetoshi Neda, who had worked at an American Bank for long period of time realizes that the Japanese banks and credit card companies will be targeted by such IT security threats in near future. Therefore "Customer information protection is a must and leakage should not happen", quoted Neda-san. Mr. Neda's policy is to, "Think of customer first" and as such Silverlake Japan succeed in getting the PCI-DSS certification within half a year. The compliance was Certified by BSI group Japan (British certification company: QSA)

"We chose WebAlarm because of e-Lock's excellence in providing security audit and consulting for Central Bank"



Silverlake Japan Co. Ltd
CEO
Mr. Hidetoshi Neda

Achieving PCI-DSS Compliance with WebALARM

THE SOLUTION

WebAlarm was adopted by Silverlake to comply with PCI DSS 10.5.5 and 11.5 due to e-Lock's due to the following :

Experience/Proven track-records in the Financial Industry:

"The 1st biggest reason is e-Lock is one of the security consultant of central bank in Malaysia where Silverlake HQ is located and the product principal that developed WebALARM." e-Lock Corporation has lots of experience in security and installation of WebALARM in financial industries in Malaysia. Also, e-Lock has many WebALARM installed base in various government, bank and financial industry. These references convinced us that WebALARM is a reliable and trusted product for our compliance effort.

Excellent Feature:

"The 2nd reason is WebALARM comes with several excellent product features." WebALARM has a superb monitoring feature which are unique from other monitoring product available in Japan which only offer basic monitoring feature. WebALARM's value proposition comes from its automatic recovery feature. When an original file are modified without permission and by human error, WebALARM will detect the change and restore the original file in real-time.

Competitive Pricing:

The 3rd reason can be cited as competitive pricing for the offered features. The biggest appeal is the prices for the provided feature are so much cheaper compared to other solutions available on the market today.

